

AVERAGE MONTHLY BILLING

Acton Municipal Utility District (AMUD)

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What is Average Monthly Payment (AMP)? Average Monthly Billing (AMP) is an optional utility payment arrangement offered by Acton Municipal Utility District (AMUD). AMP is designed to smooth out the “peaks and valleys” many customers’ experience in their utility bills caused by weather changes. AMP is not designed to save or cost you money; it simply averages your bill. At any given point in time, you may be temporarily ahead or temporarily behind on what you would have paid if you had not participated in AMP verses what you did pay by participating in AMP. This difference is tracked and must be settled when you terminate your participation in AMP.

The exact amount you pay each month, if you elect to participate in AMP, will vary and depend on your most current 12-month’s billing.

How Does Average Monthly Billing (AMP) Work? Your AMP amount for water each month is an average of your last 11 months of history plus your current billing. AMP does not change the rate that you pay or the amount of your consumption from month to month. It simply allows you to pay less in high usage months by paying more in low usage months.

Will I Pay the Same Amount Each Month? No. The amount you pay each month will vary somewhat. Because your current bill is used when calculating the average for the last 12 months, the amount you pay each month will vary somewhat.

How Will I Know How Much Water I Really Use? Your water meter will still be read every month and your actual consumption will still be printed on your bill.

Can I Combine Average Monthly Billing (AMP) With Bank Drafting? Yes.

How Do I Qualify?

- You must be a residential customer.
- You must have 12 months history at your current address.
- Your current balance must be paid in full
- You cannot have any disconnects, insufficient (NSF) checks, or more than 2 late payments in the last 12 months.

How Do I Start? Simply fill out ‘Average Monthly Billing Authorization’ form on back of sheet, and return it to the office with your payment.

The enrollment window for Average Monthly Billing is limited to the months of October, November and December of each year.

AUTHORIZATION FOR AVERAGE MONTHLY BILLING

- I attest that my utility bill is current and I will continue to keep it current throughout enrollment in the Average Monthly Billing (AMP). I understand the amount billed is based on the most recent twelve-month average billing period; therefore, the monthly amount will vary slightly.
- I understand that I must have twelve months of service at my current address before I qualify for average billing. Failure to pay the amount billed by the due date will result in removal from the program and all balances are due in full at that time.
- I understand that I can enroll for the Average Monthly Billing (AMP) during the enrollment window of October through December and I also understand that I can terminate the Average Monthly Billing (AMP) at any time by signing and dating the AMP termination form. All balances are due in full when account is terminated.

Service Address: _____

Day Time Phone Number

Drivers License Number

Print Name

Signature

Date

Return this authorization with your payment

AMUD OFFICE USE ONLY

Qualify	Disqualified

Residential Customer

Minimum 12 months history

Account balance current

No disconnects allowed within last 12 months

No NSF checks allowed within last 12 months

No more than 2 late payments within last 12 months.

_____-_____-_____:Account Number