

Acton Municipal Utility District

6420 Lusk Branch * Granbury, Texas 76049-2035

817-326-4720 – fax 817-326-5031 * after hours 817-573-2235

www.amud.com for additional information, notices and updates.

Welcome to AMUD:

Just wanted to take this opportunity to Welcome you to the AMUD District and let you know a little bit about us.

AMUD was created in 1982 to serve the Acton area, DeCordova Bend Estates, Indian Harbor and Pecan Plantation residents. Acton Municipal Utility District is a non-profit governmental entity run by 5 elected Board Members.

The Texas Commission on Environmental Quality (TCEQ) regulates water quality and wastewater services. AMUD's water quality meets or exceeds all Federal and State drinking water quality standards.

The District provides water to all District members, and sewer to District members in DeCordova Bend Estates, parts of Pecan Plantation and the Acton area. Over the years, we have grown from a customer base of 2,000 households to a current customer base of 7,750 households.

Our water comes from 24 wells located throughout the District and is supplemented with treated surface water from Lake Granbury, (water treated at Brazos Regional Public Utility Agency (BRPUA) SWATS Plant here in Acton).

If you have any questions we can be reached at 817-326-4720 during normal business hours. We have someone on call 24 hours a day, 7 days a week for emergencies.

For after hour emergencies please call – (817)-573-2235.



Our staff is here to help you from

8:00am to 4:30pm
Monday through Friday

Mission Statement:

The Mission of the Acton Municipal Utility District (AMUD) is to provide within its service area an abundant, safe, high quality water supply for all municipal, domestic, and commercial purposes and to collect, transport, process, dispose of and control all domestic, industrial or communal wastewater.

AMUD will serve a leading role in maintaining and improving the quality of life in the community, to safeguard public health and further economic development, by operating at the lowest reasonable cost and in a service oriented, forward looking and financially responsible manner.

RATES AND CONNECTION FEES

IN-DISTRICT RATES					NON-DISTRICT RATES	
\$ 145.00 New Service Fees					\$ 197.50 New Service Fees	
\$ 30.00	Meter Maintenance				\$ 56.25	Meter Maintenance
\$ 15.00	Account Maintenance				\$ 41.25	Account Maintenance
\$ 100.00	Refundable Deposit**				\$ 100.00	Refundable Deposit**
(\$ 30.00 After hours service fee after 2:30)					(\$ 30.00 After hours service fee after 2:30)	
\$ 4,580.00 Water Connection Fees					Non-District Customer Sites must be pre-approved by the Board of Directors prior to setting up service. Sewer unavailable to Non-District Customers	
\$ 375.00	Meter Set Fee					
\$ 15.00	Account Maintenance					
\$ 100.00	Refundable Deposit**					
\$ 3,500.00	Impact Fees for standard 5/8" meter					
\$ 500.00	Water Tap Fees					
\$ 90.00	Water Plumbing Inspection Fee					
\$ 3,605.00 Sewer Connection Fees						
\$ 3,200.00	Impact Fees					
\$ 375.00	Sewer Tap Fees					
\$ 30.00	Sewer Plumbing Inspection Fee					
\$8,185.00	Combined Water and Sewer Connection Fees					
Add the following costs when upgrading to a larger meter:					Fire Hydrant Rate	
Meter Size	Water Impact	Sewer Impact	Meter Set	Tap Fee	\$ 92.13	Minimum Fire Hydrant Meter Bill
¾" meter	\$ 1,750.00	\$ 1,600.00	\$ 105.00	\$ 0	\$ 10.66	Per 1,000 gallons
1" meter	\$ 5,250.00	\$ 4,800.00	\$ 240.00	\$ 80.00		
1 ½" meter	\$ 14,000.00	\$ 12,800.00	\$ 620.00	\$ 420.00		
2" meter	\$ 24,500.00	\$ 22,400.00	\$ 1,050.00	\$ 705.00	\$ 800.00	Refundable Meter Deposit **
Call on 3" meter connections and larger						
Monthly IN-DISTRICT RATES					Monthly NON-DISTRICT RATES	
Monthly Residential and Commercial Water Rates					Monthly Residential and Commercial Water Rates	
\$ 29.66	Minimum Water Bill (std 5/8" meter)				\$ 44.00	Minimum 0-2,000 gallons (std 5/8" meter)
\$ 4.69	0-8,000 gallons (per 1,000 gallons)				\$ 6.12	2,001-25,000 gallons (per 1,000 gallons)
\$ 5.81	8,001 – 16,000 gallons (per 1,000 gallons)					
\$ 6.73	16,001 – 25,000 gallons (per 1,000 gallons)					
\$ 8.08	Over 25,000 gallons (per 1,000 gallons)				\$ 10.00	Over 25,000 gallons (per 1,000 gallons)
Alternate Monthly Minimum Water Rates:					Alternate Monthly Minimum Water Rates:	
\$ 46.25	0 gallons		(1" meter)		\$ 72.32	0-2,000 gallons (1" meter)
\$ 60.51	0 gallons		(1 ½" meter)		\$ 93.98	0-2,000 gallons (1 ½" meter)
\$ 74.37	0 gallons		(2" meter)		\$ 115.02	0-2,000 gallons (2" meter)
\$ 107.53	0 gallons		(3" meter)		\$ 175.48	0-2,000 gallons (3" meter)
\$ 382.54	0 gallons		(4" meter)		\$ 583.48	0-2,000 gallons (4" meter)
Monthly Multi-Unit Water Rates					Miscellaneous Charges	
Each unit is billed at the appropriate Water and Sewer Rates					\$ 42.50	Re-Connect Charge
					\$ 17.50	Collection Fee
					\$ 30.00	Returned Check Fee
Monthly Residential Sewer Rates					\$ 75.00	Meter Test Charge
\$ 24.00	Minimum Sewer Bill				\$ 25.00	Backflow Testing Fee
\$ 3.50	0-8,000 gallons (per 1,000 gallons)				\$ 25.00	Sprinkler Permit Fee
	8,000 gallon cap based on winter average				\$ 60.00	Vacation Reconnect Fee
Monthly Commercial Sewer Rates					\$ 100.00	Annexation Filing Fee
\$ 24.00	Minimum Sewer Bill				\$ 100.00	Meter Tampering Fee
\$ 3.50	per 1,000 gallons				10% of total bill	Late Payment Charge (after due date)
Pass Thru Fees from other Agencies					\$ 45.00	Transfer Fee
TCEQ Regulatory Assessment Fee: The Texas Commission on Environmental Quality charges an assessment of 0.5% on water and sewer charges. UTGCD Fee: The Upper Trinity Groundwater Conservation District charges an assessment of \$0.22 per 1,000 gallons on ground water pulled from local aquifers. TX EMS: Optional ambulance service membership with the Texas Emergency Medical Services, (Texas EMS) for residential customers, \$1.00 a month. More info call - 817-279-1408 Careflite: Optional ambulance service membership for residential customers, \$1.00 a month. More info call – 877-339-2273					\$3,300.00	Grinder Pump
					\$40.00	Grinder Pump Plumbing Inspection Fee
					\$30.00	Re-Inspection Fee
					\$25.00	Additional refundable deposit collected each Time Re-Connect Charge is applied.
					*Deposit applied to final bill when account is closed.	

Billing:

Water bills are calculated on a four-tiered system as follows for AMUD customers annexed into the District:

A water customer using 5,000 gallons of water would see a bill of \$54.48.

Minimum Water Bill		\$ 29.66
0-5,000	@ \$4.69/1,000 gal	\$ 23.45
TCEQ Regulatory Assessment		\$.27
UTGCD Fee		\$ 1.10

A water customer using 40,000 gallons of water would see a bill of \$305.71.

Minimum Water Bill		\$ 29.66
0-8,000	@\$4.69/1,000 gal	\$ 37.52
8,001 to 16,000	@\$5.81/1,000 gal	\$ 46.48
16,000-25,000	@\$6.73/1,000 gal	\$ 60.57
25,000-40,000	@\$8.08/1,000 gal	\$ 121.20
TCEQ Regulatory Assessment		\$ 1.48
UTGCD Fee		\$ 8.80

UTGCD Fee is charged at a variable rate based on surface water usage.

Sewer bills are calculated on a winter average (December, January and February Usage) as explained on the attached "Rates and Connection Fees". There is an 8,000-gallon cap for residential customer connections.

A sewer customer having a winter average of 5,000 gallons of water would see a bill of \$41.71.

Minimum Water Bill		\$ 24.00
0-5,000	@\$3.50/1000 gal	\$ 17.50
TCEQ Regulatory Assessment		\$.21

A sewer customer having a winter average of 40,000 gallons of water would see a bill of \$52.26.

Minimum Water Bill		\$ 24.00
0-8,000	@\$3.50/1000 gal	\$ 28.00
TCEQ Regulatory Assessment		\$.26

Billing Schedule:

We send bills out monthly on the following schedule:

Acton Area and DeCordova Area	Pecan Plantation Area	Indian Harbor Area
17 th	24 th	1 st

If for some reason, you do not receive a bill within a week of billing date listed above, contact the office. You are still responsible for prompt payment. You have 26 days from the billing date to pay the outstanding bill. The account becomes delinquent if not paid after 15 days. A 10% penalty will be added to the total due at 8:00 am on the 16th day; you then have 10 days to pay the outstanding bill or service may be terminated.

Payment Options

In the Office

Cash, Check and Money Orders are received in the AMUD office during normal office hours Monday through Friday, 8:00 a.m. to 4:30 p.m. Please include your payment stub to ensure your payment is credited to the correct account.

Visa, MasterCard and Discover payments are accepted in the office or over the phone. Payments received in the office must be processed through the card reader.

A **NIGHT DROP** is available for after hour payments and is located next to drive through window.

By Phone

Payments accepted over the phone using our automated phone service. You will be greeted with our automated phone service when you call the office at 817-326-4720. To make a payment by phone press 2, then follow the prompts. The first prompt will ask you for your AMUD account number.

Our automated phone service accepts Visa, MasterCard, Discover Card and electronic check payments. You can pay 24 hours a day, 7 days a week.

On Line

Payments accepted at our website, www.amud.com. Click on the bill payment button in the upper right hand corner, this will direct you to the Paymentus Customer Portal. Through this portal, you can make payments, set up recurring draft payments and set up alerts and notifications.

Please be aware that if you are using an online service other than through our website to pay your water bill you need to allow 7-10 days for your payment to reach us through the mail. Payments are posted to your account on the day they are received in the office.

Security features provided by Paymentus features 128-bit encryption, one of the industries' most secured transaction environments. AMUD no longer retains bank or credit card account information on site.

Grinder Pump User Instructions:

If your residence is serviced by a low-pressure sewer system (grinder pump), purchased through Acton Municipal Utility District (AMUD), AMUD will maintain the grinder pump, the service lines from the cutoff valve from the street to your home as well as the grinder pump tank, control panel and cables are the customer's responsibility and there are some important facts you need to be familiar with to prevent a possible backup in your home.

General Information:

To provide you with suitable wastewater disposal, your home is served by a low-pressure sewer system. The grinder pump is the key element in this system. The tank collects all solid materials and effluent from the house. The solid materials are then ground to a small size suitable for pumping as slurry with the effluent water. The grinder pump generates sufficient pressure to pump this slurry from your home to the wastewater treatment receiving line and/or disposal plant. With proper care and by following a few guidelines, your grinder pump will give you years of dependable service.

Ownership and Maintenance of Equipment:

AMUD will own and maintain the grinder pump. The customer will own and maintain service lines from the cutoff valve at street to the home as well as the grinder pump tank, control panel and cables.

Easement:

Customer grants to AMUD, its employees, agents and representatives, and any other entity with which the District contracts, a right of way easement across the customer's property with the right of ingress and egress for the purpose of servicing sewer equipment.

Care and Use of your Grinder Pump:

The grinder pump is capable of accepting and pumping a wide range of materials. Regulatory agencies advise that the following items should not be introduced into any sewer, either directly or through a kitchen waste disposal unit:

Glass	Explosives
Metal	Flammable material
Seafood Shells	Lubricating oil and grease
Diapers, Paper Towels, Socks, rags or cloth	Strong Chemicals
Plastic objects, (toys, utensils, ect)	Gasoline
Sanitary Napkins or tampons	Rock, Cat litter

Basin must maintain a minimum clearance of 3" above final grade or landscaping. Basin will not be covered.

Charge for repairs on sewer service equipment:

If the sewer service equipment requires repair as a result of misuse, injury or damage by any action of the customer, or any of its guest or residents on the property, AMUD will repair such sewer equipment and the customer will be responsible and shall reimburse AMUD for any charge incurred by AMUD in repairing such sewer service equipment.

Periods of Disuse:

If your home or building is left unoccupied for longer than a couple of weeks, perform the following procedure:

Purge the system: Run clean water into the unit until the pump activates. Immediately turn off the water and allow the grinder pump to run until it shuts off automatically.

Caution: Do not disconnect power to the unit.

Power Failure:

Your grinder pump cannot dispose of wastewater without electrical power. If electrical power service is interrupted, keep water usage to a minimum.

Pump Failure Alarm:

Your grinder pump has been manufactured to produce an alarm signal (120 volt) in the event of a high-water level in basin. AMUD must see that the alarm signal provided is connected to an audible and/or visual alarm in such a manner as to provide adequate warning to the user that service is required. During the interim prior to the arrival of an authorized AMUD support crew, water usage must be limited to the reserve capacity of the tank.

For service, please call AMUD at (817) 326-4720 during normal business hours 8:00 to 4:30 Monday through Friday. Call our after hours and emergency number at (817) 573-2235 at any other time.

Additional Grinder pump information can be found on our web site www.amud.com.

AMUD POLICIES

After Hours Service (817) 573-2235

AMUD has an answering service available to relay messages to on call personnel if you have any problems after normal business hours or on weekends.

Please direct billing or payment inquires, to the office, during normal office hours.

Establishing Service:

It is necessary to complete the application contract, which provides us with necessary information to service your account or contact you if it ever becomes necessary. A one-time fee for meter maintenance and account maintenance along with a deposit will be charged, per account, when service is established. The deposit will be refunded at the end of service and will be applied to the final bill.

Transfer of Service:

Anyone with an established account within the AMUD service area, who is relocating with the district, may establish the new account by phone. **A date for the new service to be started and a date for the old service to be terminated will be required,** (Startup date of new service and termination date of old service must be within a 2-week period). The deposit from the old account will be transferred to the new account and the meter maintenance and account maintenance will be billed on the new account's first bill.

Vacation Status:

The District will suspend service and billing at the customer's request until the customer returns from vacation. Water will be turned off at the meter and no service will be available at the residence during this period. There is a \$60.00 reconnect fee to have water service restored.

Termination of Service:

Water Service may be terminated, after proper notice, for the following reasons:

- Failure to pay an outstanding bill or enter a payment agreement with 26 days of issuance.

- Failure to meet the terms of a payment agreement.

- Violation of the Districts rules for the use of service in such a manner that interferes with the service of others or the operation of non-standard equipment, provided that the District will make every attempt to notify the customer of the problem and allow ample time for the situation to be remedied.

- Failure to comply with the District's application and deposit requirements.

- Tampering with the District's meter or equipment or bypassing the same.

- When a dangerous condition exists and for as long as it exists.

- Failure to repay, within a notified time period, a returned check and the returned check fee.

The District will mail a notice of termination of water service due to non-payment of a bill at least 7 days prior to the date of disconnection. Should the disconnection date fall on a weekend or holiday, the District office has a night deposit box for payment. Payments made on the first working day after the due date, should it fall on a weekend or holiday, are considered timely. Payments received after 8:00 am on the second working day after the due date, should it fall on a weekend or holiday, will be considered late.

Reconnection Process:

Service accounts disconnected due to non-payment will not be reconnected until all past due amounts are paid in full along with the \$42.50 reconnection fee. An additional refundable deposit of \$25.00 will also be collected with each reconnection. Service will not be reconnected after 9:00pm.

Theft of Service:

Theft, conversion, or unauthorized appropriation of water belonging to AMUD is unlawful and violates AMUD Resolution No. 05-09-154 and §31.03 Texas Penal Code, the fine for which varies from \$500.00 to \$10,000.00 as set forth above. The Applicable fine is due and payable at the AMUD office on or before the expiration of ten (10) days from the date of the citation.

Damage within the Utility Easement:

The Acton Municipal Utility District shall not be responsible for the repair or replacement of any type of landscaping or construction within a utility easement or road-right-of-way which is damaged in the process of installation, repair or maintenance of any facility of the District. Work crews will advise the property owner whenever possible of proposed work and will attempt to minimize damages, and will attempt to leave the finished work in a level and clean condition.

Grinder Pump Sewer System:

Call AMUD at (817) 326-4720 or after hours (817) 573-2235 if Red light or audio alarm is activated to prevent sewer back-up problems.

Hose Bib Inspection requirements:

All sill cocks, threaded faucets or any other outlet to which a hose could be connected, shall be equipped with an approved hose bib vacuum breaker. Hose Bib vacuum breaker insures that non-potable water or contaminants are not siphoned into potable water supply. The hose bib's and can be purchased at most hardware stores.

ONE TIME Leak Adjustment:

AMUD will provide a ONE-TIME water leak adjustment for catastrophic water loss due to customer waterline leaks. AMUD will split the cost of the leak with the customer. To process an adjustment a copy of your receipt is required showing that repairs have been made and the date repairs were completed.

Meter Testing:

AMUD charges \$75.00 to test the meter for accuracy. Should the meter test incorrect, the \$75.00 will be credited to your account and the bill will be adjusted based on your average usage for the past 12 months. Should the meter test correct, the bill in dispute will be due within 10 days of notification.

Sprinkler Systems:

New Sprinkler installations are required to have a Permit prior to installation. Sprinkler Permit is available at the office for \$25.00. Sprinkler Systems are considered a potential cross connection or backflow hazard and must be tested on a periodic basis. Customer is responsible to maintain backflow device. AMUD charges \$25.00 for this service. Call the office if you would rather have another certified tester perform the test.

Deferred Payment Agreements:

The District can provide, in extenuating situations, a deferred payment agreement to a customer who has experienced an emergency beyond control and therefore has expressed an inability to pay all of the outstanding balance on account. The customer must come to the office and sign a payment contract. Both parties based upon the customers' ability to pay, will then agree upon a payment schedule. Service will not be terminated unless the terms of this agreement are broken.

Senior Exemption:

The District will waive the penalty fees for those on Social Security. Make sure to inform the office if you are over 60, or on Social Security so that your account can be set up accordingly.

Acton Municipal Utility District (AMUD)

6420 Lusk Branch Court

Granbury, Texas 76049-2035

817-326-4720 fax 817-326-5031 After Hours 817-573-2235

Open Monday through Friday, 8:00am to 4:30pm

NOTICES

Notification of Chloramines in AMUD's Drinking Water

Acton Municipal Utility District (AMUD) uses a chloramines disinfectant that we use in all parts of AMUD's water distribution system. This benefit to our customers is a reduction in the levels of disinfection byproducts; (DBPs) in the system, while still providing protection from waterborne disease.

However, chloramines can cause problems to persons dependent on dialysis machines. A condition known as hemolytic anemia can occur if the disinfectant is not completely removed from the water that is used for the dialysate. Consequently, the pretreatment scheme used for the dialysis units must include some means, such as a charcoal filter, for removing the chloramines. Medical facilities should also determine if additional precautions are required for other medical equipment. In addition, chloraminated water may be toxic to fish. If you have a fish tank, please make sure that the chemicals or filters that you are using are designed for use in water that has been treated with chloramines. You may also need to change the type of filter that you use for the fish tank.

Privacy Notice to Customers

We are pleased to be your provider of water and wastewater services. Providing you with a reliable source of water requires that we collect and keep certain personal information about you. The nature of personal information we collect may include contact information, identifying information and account histories. And we use this information to provide you with continuous water and wastewater service and to bill for the services, assist us in the collection of accounts, respond to your inquiries about water use and billing, prevent fraud with respect to both you and our company and to meet legal and regulatory requirements. You may request access or amend your personal information to ensure its accuracy and completeness. AMUD recognizes that your information is private and has adopted a Privacy Policy that governs collection, use and protection of personal information. You can access our Privacy policy on the AMUD web site at www.amud.com or you can contact us at (817) 326-4720 to request a copy of this policy. AMUD is committed to being the responsible and reliable service provider and we Thank you for your continued support.

Air and Ground Ambulance Service:

Acton Municipal Utility District has arranged to provide a very low cost membership for Texas EMS and CareFlite. Membership in these services allow AMUD residential customers some peace of mind during medical emergencies because if you are a member in these programs, it means that anyone living in your household and who also maintains regular insurance or Medicare and needs one of these services should not incur any additional charges after his or her regular insurance has made its payment.

AMUD customers are automatically enrolled into these memberships. If you decide you do not want this service, you must sign an OPT OUT signature form.

Note to our Medicaid residents, there are state restrictions that will not allow for your participation in these offers.

However, other members of the household may benefit from the memberships, should you wish to keep them. We encourage the households with a Medicaid member to contact Texas EMS and/or CareFlite to discuss whether they wish to opt out.

For more information regarding services provided by Texas EMS and/or CareFlite, please give them a call or visit their web sites listed below:

Texas Emergency Medical Services (Texas EMS)

2200 Commercial Lane

Granbury, Texas 76048

www.mytexasems.com

817-279-1408 fax 817-573-9711

CareFlite

3110 S Great Southwest Pkwy

Grand Prairie, Texas 75052

www.careflite.org

877-339-2273 fax 972-988-3144

Payment Authorization Terms and Conditions

Welcome to the secure bill payment technology service provided by Paymentus Corporation. We are an authorized provider for Acton Municipal Utility District which you are about to make a payment to. If you use this service to make your payment, you accept these terms and conditions. Please read them carefully.

Refund Policy: Under normal circumstances, there are no refunds on the payments. If there is a discrepancy, please call our Customer Service Center.

Privacy Policy: Your information is secure and will only be used for the purpose of processing this payment transaction.

Late Fees: Monthly drafted payments are processed on the due date and applied to your account each month on the day that your bill is due. In the event that a payment is denied, all late charges will apply. Payments not received by AMUD prior to due date will result in late charges. Any abuse of this privilege will result in automatic removal from the recurring draft payment program.

Prohibited Use: Please note that Paymentus does not accept payments from collection agencies and third party agencies. Paymentus reserves the right to reverse all such payments if it discovers that they were made from such third party agencies or collection agencies.

Electronic Checks: You, the consumer, authorize us the right to issue a one-time Electronic Check to your bank. Your authorization on this agreement will give us the right to present a check to you bank for your bill payment.

You agree to the terms and conditions, you agree to pay the bill payment amount to be paid to the billing company. All authorizations are subject to the agreements governing you credit or debit card. Payment transaction will only be completed after receiving successful authorization form your card company for the Total Amount Charged. For card payments and ACH payments, you will see one line item on your card holder and bank statement- the billing amount charged directly by the billing company you are making a payment to.

AMUD reserves the right to refuse or terminate automatic credit card payment services.

Acton Municipal Utility District (AMUD) is committed to providing residents with a safe and reliable supply of high-quality drinking water. We test our water using sophisticated equipment and advanced procedures. Acton Municipal Utility District's water meets state and federal standards for both appearance and safety. This annual "Consumer Confidence Report," required by the Safe Drinking Water Act (SDWA), tells you where your water comes from, what our tests show about it and other things you should know about drinking water and AMUD.

OUR DRINKING WATER IS REGULATED

This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water.

Where do we get our drinking water?

Acton Municipal Utility District is supplied by surface water from Lake Granbury. We also pump groundwater from the Trinity and Paluxy Aquifers through twenty-four water wells located throughout our District. These sources are blended throughout the system. The water from Lake Granbury is treated at the Brazos Regional Public Utility Agency SWATS Plant located on Matlock Road off of Highway 167.

SOURCES OF DRINKING WATER: The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (1-800-426-4791).

Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.

Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on

taste, odor, or color of drinking water, please contact the system's business office.

You may be more vulnerable than the general population to certain microbial contaminants, such as *Cryptosporidium*, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids, and people with HIV/AIDS or other immune system disorders, can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* are available from the Safe Drinking Water Hotline (800-426-4791).

Required Additional Health Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Acton Municipal Utility District is responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Source Water Assessment Protection: TCEQ completed an assessment of your source water and results indicate that some of your sources are susceptible to certain contaminants. The sampling requirements for your water system are based on this susceptibility and previous sample data. Any detections of these contaminants may be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system, contact T J Riggio at 817-326-4720.

For more information about your sources of water, please refer to the Source Water Assessment Viewer available at the following URL: <http://www.tceq.texas.gov/gis/swaview>. Further details about sources and source water assessments are available in Drinking Water Watch at the following URL: <http://dww2.tceq.texas.gov/DWW/>.

En Español

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono (817) 326-4720.

Overview

In 2017, AMUD distributed more than 790 million gallons of water to our customers. AMUD has grown from 7,394 water connections in December 2016 to 7,650 water connections in December 2017. AMUD completed a Water Distribution Study for future needs. We installed 12 new valves to our water system during the year. AMUD continues to improve its water system, per state and federal regulations, to provide our customers with an ample supply of potable water.

In the water loss audit submitted to the Texas Water Development Board for the time period of Jan - Dec 2017, our system lost an estimated 6,280,725 gallons of water. If you have any questions about the water loss audit, please call 817-326-4720.

Public Participation Opportunities

We encourage public interest and participation in our community's decisions affecting drinking water.

Regular Board Meetings occur on the third Wednesday of every month, at the District Office located at 6420 Lusk Branch Court, the meetings begin at 9:00 AM. The public is welcome.

Consult our Web Site at www.amud.com and/or contact us at (817) 326-4720, for further information, see U.S. Environmental Protection Agency (EPA) water information at www.epa.gov/safewater/.

T J Riggio provided information included in the water-quality table for the Consumer Confidence Report. For questions concerning Acton Municipal Utility District or our water quality, please call (817) 326-4720. Learn more about AMUD water system at www.amud.com.

Source Water Name	Type of Water	Report Status	Location
1 - 5401 E US 377	GW		
11 - 4822 Wedgefield Rd	GW		
14 - 6626 Indian Wells Rd	GW		
15-P 6000 Donathan Ct	GW		
15-T 6000 Donathan Ct	GW		
16 - 1418 E Apache Trl	GW		
17 - 6700 Cleburne Rd	GW		
18 - 8920 Pleasant Hill Dr	GW		
19 - 6621 Westover Dr	GW		
2 - 5401 E US 377	GW		
20 - 6915 Cottage Ct	GW		
21 - 6513 Pirlie Ct	GW		
22 - 8610 Monticello	GW		
23 - 4320 Cimmaron Trl	GW		
24 - 8805 Claremont Dr	GW		
25 - 6334 Prospect Hill Dr	GW		
26 - 9100 Monticello	GW		
27 - 3306A Main Place	GW		
28 - 7510 Monticello Dr	GW		
29 - 8802 Monticello	GW		
30 - 9706 Ravenna Ct	GW		
31 - 6650 Lusk Branch Ct	GW		
6 - 5501 Thunderbird Ct	GW		
9 - 9210 Monticello	GW		
SW From Brazos Regional PUA SWATS CC From TX1110100 Lake	SW		

DEFINITIONS and Abbreviations The following tables contain scientific terms and measures, some of which may require explanation.

Action Level The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Action Level Goal (ALG) The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Avg: Regulatory compliance with some MCLs are based on running annual average of monthly samples.

Level 1 Assessment A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level or (MCL) The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or (MCLG) The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contamination.

MFL - million fibers per liter (a measure of asbestos).

mrem - millirems per year (a measure of radiation absorbed by the body).

na: not applicable.

NTU - Nephelometric turbidity units (a measure of turbidity).

pCi/L - picocuries per liter (a measure of radioactivity).

ppb: micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.

ppm: milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.

ppq - parts per quadrillion, or pictograms per liter (pg/L).

ppt - parts per trillion, or nanograms per liter (ng/L).

Treatment Technique or TT - A required process intended to reduce the level of a contaminant in drinking water.

Maximum Residual Disinfectant Level

Year	Disinfectant Type	Average Level	Range of Levels Detected	MRDL	MRDLG	Unit of Measure	Violation (Y/N)	Source in Drinking Water	Violation Explanation
2017	Chlorine and Chloramine	1.774	0 - 4.40	4	4	ppm	Y	Water additive used to control microbes.	Failure to maintain the minimum Chlorine Residual of 0.50 mg/L in more than 5% of the monthly disinfectant residual samples for 2 consecutive months.

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90 th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2017	1.3	1.3	0.091	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; corrosion of household plumbing systems.
Lead	2017	0	15	3.5	0	ppb	N	Corrosion of household plumbing systems, erosion of natural deposits.

2017 Water Quality Test Results

Disinfection By-Products	Collection Date	Highest Level or Average Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Haloacetic Acids (HAA5)	2017	16	0 – 32.3	No goal for the total	60	ppb	N	By-product of drinking water disinfection.

The value in the Highest Level or Average Detected column is the highest average of all HAA% sample results collected at a location over a year.

Total Trihalomethanes (TTHM)	2017	25	0 – 42.9	No goal for the total	80	ppb	N	By-product of drinking water disinfection.
------------------------------	------	----	----------	-----------------------	----	-----	---	--

The value in the Highest Level or Average Detected column is the highest average of all TTHM sample results collected at a location over a year.

Inorganic Contaminants

Inorganic Contaminants	Collection Date	Highest Level or Average Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Barium	2017	0.042	0.036 – 0.042	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Cadmium	2017	2	0 – 3.27	5	5	ppb	N	Corrosion of galvanized pipes; Erosion of natural deposits; Discharge from metal refineries; runoff from waste batteries and paints.
Chromium	2017	1.7	0 – 1.7	100	100	ppb	N	Discharge from steel and pulp mills; Erosion of natural deposits.
Cyanide	2017	107	0 – 107	200	200	ppb	N	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories.
Fluoride	2017	0.5	0.276 – 0.678	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate (measured as Nitrogen)	2017	1	0.0278 – 1.35	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Nitrite (measured as Nitrogen)	2017	0.157	0.157 – 0.157	1	1	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.

Radioactive Contaminants	Collection Date	Highest Level or Average Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium 226/228	2017	2.86	2.86 – 2.86	0	5	pCi/L	N	Erosion of natural deposits.
Gross alpha excluding radon and uranium	2017	3.6	0 – 3.6	0	15	pCi/L	N	Erosion of natural deposits.
Uranium	2017	1.4	0 – 1.4	0	30	ug/l	N	Erosion of natural deposits.

Volatile Organic Contaminants	Collection Date	Highest Level or Average Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Xylenes	2017	0.000683	0 – 0.000683	10	10	ppm	N	Discharge from petroleum factories; Discharge from chemical factories.

Turbidity

Year	Contaminant	Highest Single Measurement	Lowest Monthly % of Samples Meeting Limits	Turbidity Limits	Unit of Measure	Source of Contaminant
2017	Turbidity	0.19	100	0.3	NTU	Soil Runoff

Violations

Lead and Copper Rule			
Violation Type	Violation Begin	Violation End	Violation Explanation
LEAD CONSUMER NOTICE (LCR)	12/30/16	01/27/2017	We failed to provide the results of lead tap water monitoring to the consumers at the location water was tested. These were supposed to be provided no later than 30 days after learning the results. None of the lead and copper samples exceeded the limits and customers were notified.



Account Number _____

Premise Number _____

Cycle _____ Sequence _____ Route _____

Today's Date _____

Work Order Number _____

Start Service By _____

6420 Lusk Branch Court * Granbury, Texas 76049-2035

Permit Number _____
 (817) 326-4720 * Fax (817) 326-5031

APPLICATION - IN DISTRICT SERVICE

Granbury, Texas 7604_____

Service Address# _____ Phase/Block _____ Lot _____ Subdivision _____

Mailing address _____ City, State Zip _____

Primary Account Holder

Rental Property Own Property

Last Name _____ First Name _____ Middle initial _____

Driver's License Number _____ Driver's License State _____

Date of Birth _____

Primary Phone _____ Secondary Phone _____

Joint Account Holder

(By designating a Joint Account Holder you are allowing that person access to your account information.)

Last Name _____ First Name _____ Middle initial _____

Driver's License Number _____ Driver's License State _____

Date of Birth _____

Primary Phone _____ Secondary Phone _____

Connection Fees

New Service \$145.00	
Meter Maintenance	\$ 30.00
Account Maintenance	\$ 15.00
Refundable Deposit	\$ 100.00
Total Due:	_____
After Hours Fee	_____
Total Due:	_____
Check #:	_____

Water Connection Fee \$4,580.00	
Meter Set Fee	\$ 375.00
Account Maintenance	\$ 15.00
Refundable Deposit	\$ 100.00
Impact Fee	\$3,500.00
Water Tap Fee	\$ 500.00
Plumbing Inspection Fee	\$ 90.00
Meter Upgrade Impact	_____
Meter Upgrade Tap	_____
Total Due:	_____

Sewer Connection Fee \$3,605.00	
Impact Fee	\$3,200.00
Sewer Tap Fee	\$ 375.00
Plumbing Inspection Fee	\$ 30.00
Meter Upgrade Impact	_____
Meter Upgrade Tap	_____
Grinder Pump Purchase	_____
Total Due:	_____

Total Water/Sewer: \$ _____

Plumber - Name _____	License Number _____
----------------------	----------------------

Electrician - Name _____	License Number _____
--------------------------	----------------------

Contractor - Name _____	License Number _____
-------------------------	----------------------

- I **do not** want Texas EMS Service
- I **do not** want CareFlite Service
- Sign me up for Paperless Billing: _____

Email address

AGREEMENTS: AMUD SERVICE – IN DISTRICT

1. The district agrees to provide water and or sewer to the customer, and customer agrees to purchase such service from the District in accordance with all rules, regulations, rates and charges as existing or as amended from time to time.
 - 1.1. **The Customer agrees not to drill any water wells.**
2. All water meters, taps and other facilities installed by the District are for the sole use of the customer, who shall not transfer service from one property or owner to another, nor share, sell or sub-meter service to any other person, dwelling, business or any other entity, under penalty of law.
3. The District shall have the right to locate service facilities on the property of the customer at a point chosen by the District. The customer agrees to grant to the District an easement and reasonable access to District facilities for all installation, maintenance repair and removal purposes.
4. The customer shall install, at his own expense, a service line from the District meter or tap to the point of use, and shall hold the District harmless from all claims for damage to real or personal property resulting therefrom or caused thereby.
5. The District shall not be responsible for the repair or replacement of any real or personal property within utility easement or right-of-way damaged in the process of installation, repair, maintenance, or removal of any facility of the District.
6. In the event of water shortage, the District may restrict usage in any manner deemed equitable by the Board of Directors.
7. No connection from the District water system shall be made to any type of non-potable system except through an air gap.
- 7.1. The customer hereby consents to inspection by the District of all plumbing facilities at this service location at reasonable times to insure compliance with the TCEQ 290.44.
8. The District assumes no liability for a blockage or rupture of the sewer main occurring as a result of the acts of third persons, acts of God or force majeure and not as the result of the acts or commissions of the District.
9. All construction shall be in accordance with the current General Development Policy and Construction Standards of AMUD. The District shall inspect all water facilities on the customer's side of the meter prior to providing service. The inspection is to prevent possible cross connection between potable (safe) water and any non-potable (unsafe) water.
 - 9.1. A cut-off valve must be included in the customer service line within 12" of the meter.
 - 9.2. A similar inspection will also be made of all sewer facilities on the customer side of the tap.
- 9.3. **DITCHES IN WHICH SEWER AND/OR WATER SERVICE LINES ARE LAID CANNOT BE CLOSED UNTIL INSPECTED BY AMUD PERSONNEL. ARRANGEMENTS FOR COORDINATION OF THESE INSPECTIONS MUST BE MADE BY THE BUILDER OR OWNER, OR THEIR AUTHORIZED REPRESENTATIVES WITH A 24 HOUR NOTICE GIVEN TO AMUD.**
10. You are hereby notified that theft, conversion, or unauthorized appropriation of water belonging to AMUD is unlawful and violates AMUD Resolution 05-09-154 and §31.03 Texas Penal Code, the fine for which varies from \$500.00 to \$10,000.00 as set forth above. The applicable fine is due and payable at the AMUD Office at 2001 Fall Creek Highway in Granbury, Texas on or before the expiration of ten (10) days from the date of the citation.
11. **AMUD WILL NOT ESTABLISH SERVICE TO PREMISE IF PLUMBING INSPECTIONS ARE NOT COMPLETED.**
12. **ENFORCEMENT.** If the customer fails to comply with the terms of the Service Agreement, AMUD shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

AGREEMENTS: AMUD GRINDER PUMP

1. **Installation of Sewer Service Equipment**
 - 1.1. It is the responsibility of the owner to install the grinder pump system to the Acton Municipal Utility District Code.
 - 1.2. All basins will be installed outside and buried in the existing terrain. No basin will be allowed to be installed under any structure or set on top of the ground. All basins will be installed to a minimum of 3" above final grade.
 - 1.3. Discharge lines shall be no less than 1 1/4" in diameter and be schedule 40 PVC pipe. All bends will be no greater than 45°, No 90° bends will be allowed.
 - 1.4. All discharge lines that are to go under a driveway, sidewalk, retaining wall, or any other permanent or semi-permanent structure shall be sleeved with a minimum of 3" schedule 40 PVC pipe, with no bends. All lines shall be inspected before being covered.
 - 1.5. All inlets and outlets shall be watertight joints. 4" inlet pipe shall be a minimum of 30" from the bottom of the basin to the center of the inlet pipe.
 - 1.6. Grinder pump control panel (240 volts) shall be installed a minimum of 48" above ground level on an outside wall or approved device. No other electrical connections are allowed inside the panel.
 - 1.7. **The District requires a FINAL INSPECTION of the entire system before the system can be put into operation.** All piping into and out of the grinder pump basin, including the 1 1/4" discharge line to the main shall be left uncovered until inspection has been made by a representative of the District. Please call (817) 326-4720 to schedule an inspection. An inspection tag will be placed on the panel box stating the status of the system: Rejected, Hold or OK.
2. **Ownership and Maintenance of the Sewer Service Equipment**
 - 2.1. The District will own and maintain the equipment inside the tank, including the grinder pump.
 - 2.2. The Customer will own and maintain service lines from cutoff valve at street to the home as well as the grinder pump tank, control panel and cables associated with grinder pump system.
3. **Easement**
 - 3.1. Customer hereby grants to the District, its employees, agents and representatives, and any other entity with whom the District contracts for the installation, maintenance, repair or inspection of the Sewer Service Equipment, a right of way easement across the Customer's property with the right of ingress and egress for the purpose of installing, maintaining, repairing, removing, reinstalling and inspecting (*alternate: to place, construct, operate, repair, maintain, rebuild, relocate, and replace*) the Sewer Service Equipment.
4. **Charge for Repairs of Sewer Service Equipment**
 - 4.1. **The customer is responsible for any charges incurred by the District in repairing the Sewer Service Equipment as a result of misuse, injury or damage by any action of the customer, or any of its guests, invitees or residents on the Property.**
 - 4.2. Misuse, injury or damage will void the Districts responsibility to maintain the grinder pump. Misuse, injury or damage is defined as, but not limited to:
 - Introduction of material harmful to the wastewater collection system, ie:
 - glass, metal, shells, rock, cat litter, diapers, rags or cloth, sanitary napkins or tampons, explosives, flammable material, lubricating oil and grease, strong chemicals, gasoline products.
 - Dumping storm drainage from gutters into basin or allowing runoff into basin.
 - Covering basin or maintaining less than 3" above final grade clearance.

Primary Customer Signature

Joint Customer Signature

AMUD Representative

OTHER AMUD SERVICES

Your Name

Your Service Address

Your AMUD Account Number

Your email address

Driver's License #

Your Phone Number

PLEASE PRINT CLEARLY

AMUD Representative

Average Monthly Payment (AMP)

Average Monthly Billing (AMP) is an optional utility payment arrangement offered by Acton Municipal Utility District (AMUD). AMP is designed to smooth out the "peaks and valleys" many customers' experience in their utility bills caused by weather changes. AMP is not designed to save or cost you money; it simply averages your bill. At any given point in time, you may be temporarily ahead or temporarily behind on what you would have paid if you had not participated in AMP versus what you did pay by participating in AMP. This difference is tracked and must be settled when you terminate your participation in AMP.

The exact amount you pay each month, if you elect to participate in AMP, will vary and depend on your most current 12-month's billing. Your AMP amount for water each month is an average of your last 11 months of history plus your current billing. AMP does not change the rate that you pay or the amount of your consumption from month to month. It simply allows you to pay less in high usage months by paying more in low usage months.

Your water meter will still be read every month and your actual consumption will still be printed on your bill. The enrollment window for Average Monthly Billing is limited to the months of **October, November, and December of each year.**

Qualified Residential customers must have:

- 12 month payment history at their current address,**
- current balance must be paid in full and there can be**
- no disconnects, no insufficient (NSF) checks or no more than 2 late payments in the last 12 months.**

Authorization for Average Monthly Billing (AMP): I attest that my utility bill is current and I will continue to keep it current throughout enrollment in the Average Monthly Billing (AMP). I understand the amount billed is based on the most recent twelve-month average billing period; therefore, the monthly amount will vary slightly. I understand that I must have twelve months of service at my current address before I qualify for average billing. Failure to pay the amount billed by the due date will result in removal from the program and all balances are due in full at that time. I understand that I can enroll for the Average Monthly Billing (AMP) during the enrollment window of October through December and I also understand that I can terminate the Average Monthly Billing (AMP) at any time by signing and dating the AMP termination form. All balances are due in full when account is terminated.

Signature of Primary on AMUD Account

Today's Date

Paperless Billing

Going paperless is better for the environment – less paper to print the bill and less fuel used to deliver them. You will receive an email every month with your statement included as an attachment. Currently we can only send notifications to a single e-mail address. Late notices will be mailed.

Signing up for Bank Draft or Credit Card Draft is a great complement to paperless bill, making it even more convenient. You will receive an email from TOPS@AMUD.COM the next time billing is calculated for your area. This email will have an attachment of your billing statement. If you do not receive your e-mail statement check your deleted mail folder or junk folder. Please give us a call at (817) 326-4720 if you are still having problems.

- I WANT TO SIGN UP FOR PAPERLESS BILLING!**

Signature of Primary on AMUD Account

Today's Date

Thanks for going green!

Medical Transport Service

The fee for these memberships is only \$1.00 a month each, and will be added automatically to the monthly water bill for residential customers. This fee will cover all residents of the household. It is completely optional and voluntary. In recap, should you decide to take advantage of both membership offers, there will be a total monthly fee of \$2.00. Please bear in mind that this is an **optional additional fee**. These additional fees will appear on your water bill. **You can opt out of this offer by signing below and indicating which service that you do not wish to participate in. It's entirely up to you.**

I do not want Texas EMS Service

I do not want CareFlite Service

Signature of Primary on AMUD Account

Today's Date

Payment Authorization Terms and Conditions

Welcome to the secure bill payment technology service provided by Paymentus Corporation. We are an authorized provider for Acton Municipal Utility District which you are about to make a payment to. If you use this service to make your payment, you accept these terms and conditions. Please read them carefully.

Refund Policy: Under normal circumstances, there are no refunds on the payments. If there is a discrepancy, please call our Customer Service Center.

Privacy Policy: Your information is secure and will only be used for the purpose of processing this payment transaction.

Late Fees: Monthly drafted payments are processed on the due date and applied to your account each month on the day that your bill is due. In the event that a payment is denied, all late charges will apply. Payments not received by AMUD prior to due date will result in late charges. Any abuse of this privilege will result in automatic removal from the recurring draft payment program.

Prohibited Use: Please note that Paymentus does not accept payments from collection agencies and third party agencies. Paymentus reserves the right to reverse all such payments if it discovers that they were made from such third party agencies or collection agencies.

Electronic Checks: You, the consumer, authorize us the right to issue a one-time Electronic Check to your bank. Your authorization on this agreement will give us the right to present a check to you bank for your bill payment.

You agree to the terms and conditions, you agree to pay the bill payment amount to be paid to the billing company. All authorizations are subject to the agreements governing you credit or debit card. Payment transaction will only be completed after receiving successful authorization form your card company for the Total Amount Charged. For card payments and ACH payments, you will see one line item on your card holder and bank statement- the billing amount charged directly by the billing company you are making a payment to.

AMUD reserves the right to refuse or terminate automatic credit card payment services.

AUTHORIZATION AGREEMENT FOR AUTOMATIC CREDIT CARD DRAFT: I authorize Acton Municipal Utility District (AMUD) to charge my monthly AMUD statement charges to my credit card as listed below. No payment to AMUD shall be deemed to have been made until AMUD receives actual credit. I also understand that if corrections of the entry are necessary, it may involve an adjustment to my account. I also understand that the account may be subject to late fee charges if bank card authorization is denied.

Signature of Primary on AMUD Account

Today's Date

AUTHORIZATION AGREEMENT FOR DIRECT PAYMENTS (ACH DEBITS): I authorize Acton Municipal Utility District (AMUD) to initiate debit entries to my Checking Account indicated below at the depository financial institution named below, and to debit the same to such account. I acknowledge that the origination of ACH transactions to my account must comply with the provisions of U.S. law. This authorization is to remain in full force and effect until AMUD has received written notification from me of its termination in such time and in such manner as to afford AMUD and the depository a reasonable opportunity to act on it. I also understand that the account may be subject to late fee charges if bank card authorization is denied.

NOTE: DEBIT AUTHORIZATIONS MUST PROVIDE THAT THE RECEIVER MAY REVOKE THE AUTHORIZATION ONLY BY NOTIFYING THE ORIGINATOR IN THE MANNER SPECIFIED IN THE AUTHORIZATION.

Signature of Primary on AMUD Account

Today's Date

PLEASE PRINT CLEARLY

Your Name

Your AMUD Account Number

AMUD Representative

Automatic Credit Card Draft Program

Credit card Type (Check one): Visa Master Card Discover One Time Charge **Recurring Monthly Charge**

PLEASE PRINT CLEARLY

Address where credit card is billed

Zip Code

Credit Card Number

Expiration Date

CVV (security code)

Signature of Card Holder

Today's Date

Automatic Bank Draft Program

Automatic Bank Draft option is available for customers who want their payment deducted directly from their bank accounts. Please call the office to request a Bank Draft Authorization Form or print the form from our web site www.amud.com and return to the AMUD office with a voided check. Please allow up to 30 days for your account to be activated for ACH Debits. (You may have to send in a payment for the first month). Your bill will say "Drafted Do Not Pay" once the ACH debit is set up. All drafts are processed on the due date.

PLEASE PRINT CLEARLY

Service Address

Zip Code

Bank Routing #

Bank Account #

Bank Name / Branch

Bank City, State Zip

Signature

Today's Date